

# Children's Protective Services Report

FY 2022 Appropriations Act – Public Act 87 of 2021

February 1, 2022

***Sec. 592. The department shall submit quarterly reports to the chairs of the house and senate standing oversight committees, the house and senate appropriations subcommittees on the department budget, the house and senate fiscal agencies, the house and senate policy offices, and the state budget office that include data from children's protective services staff for each of the following for the most recent 30-day period before the report is submitted:***

- (a) Percent of investigations commenced within 24 hours after receiving a report.***
- (b) Percent of central registry reviews performed for required individuals.***
- (c) Percent of face-to-face contacts made within the established timeframe required by the department.***
- (d) In appropriate cases, the percent of sibling placement evaluations completed when 1 or more children remain in the home after a child has been removed.***
- (e) Percent of supervisory reviews performed in a timely manner.***
- (f) Results of a department survey of child protective services investigators on the number of investigators who are concerned for his or her own personal safety.***
- (g) Percent of investigators using the mobile application or other tool to document compliance.***



# Children's Protective Service (CPS) Data Summary

Reporting Period: 11/01/2021 – 11/30/2021

**Sec. 592 (a): Percent of investigations commenced within 24 hours after receiving a report.**

During the reporting timeframe, Michigan Department of Health and Human Services (MDHHS) assigned 5,431 complaints for investigation. Of the 5,431 complaints investigated, MDHHS commenced 96% within 24 hours.

**Sec. 592 (b): Percent of central registry reviews performed for required individuals.**

During the reporting timeframe, MDHHS performed 99.5% of the required central registry reviews.

**Sec. 592 (c): Percent of face-to-face contacts made within the established timeframe required by the department.**

When a report of alleged child abuse or neglect is assigned for investigation, MDHHS must have in person contact with the alleged victim(s) within either 24 or 72 hours, depending on seriousness of the concern.

During the reporting timeframe, MDHHS assigned 5,431 complaints for investigation, which included 5,337 alleged victims with face-to-face contacts required between 11/01/21 and 11/30/21.

| Face-to-face Timeframe  | Total Face-to-face Required | Total Face-to-face Contacts Made Timely | Percentage of Timely Face-to-face Contacts |
|-------------------------|-----------------------------|---|--|
| Priority One (24 hours) | 1,643                       | 1,521                                   | 92.6%                                      |
| Priority One (72 hours) | 3,694                       | 3,454                                   | 93.5%                                      |
| <b>Total</b>            | <b>5,337</b>                | <b>4,975</b>                            | <b>93.2%</b>                               |

**Sec. 592 (d): In appropriate cases, the percent of sibling placement evaluations completed when 1 or more children remain in the home after a child has been removed.**

During the reporting timeframe, nineteen investigations required completion of the Sibling Placement Evaluation (DHS-3), and nineteen were completed. Thus, MDHHS completed 100% of required sibling placement evaluations.

# Children's Protective Service (CPS) Data Summary

Reporting Period: 11/01/2021 – 11/30/2021

## Sec. 592 (e): Percent of supervisory reviews performed in a timely manner.

5,710 investigations occurred in which the supervisor approval date fell between 11/01/21 and 11/30/21. In 5,459 (95.6%) of those investigations, supervisors performed timely review.

## Sec. 592 (f): Results of a department survey of child protective services investigators on the number of investigators who are concerned for his or her own personal safety.

400 CPS investigators completed a survey regarding their physical safety during the reporting timeframe. 83.2% indicated some level of concern for their safety.

| How Often Investigators Were Concerned for Their Physical Safety |            |         |
|--|------------|---------|
| Response   | Total      | Percent |
| Never – 0% of the time   | 67         | 16.8    |
| Rarely – 10% of the time or less                                 | 155        | 38.8    |
| Occasionally – about 30% of the time                             | 88         | 22      |
| Sometimes – about 50% of the time                                | 55         | 13.8    |
| Frequently – about 70% of the time                               | 18         | 4.5     |
| Usually – about 90% of the time                                  | 7          | 1.8     |
| Always – 100% of the time  | 10         | 2.5     |
| <b>Total</b>   | <b>400</b> |         |

Of the 336 investigators who indicated concern for their physical safety during the reporting timeframe, the greatest share (39%) indicated they were slightly concerned for their physical safety.

| Level at Which Investigators Were Concerned for Their Physical Safety |            |         |
|---|------------|---------|
| Response  | Total      | Percent |
| Slightly concerned  | 131        | 39      |
| Somewhat concerned  | 108        | 32.1    |
| Moderately concerned  | 83         | 24.7    |
| Extremely concerned   | 14         | 4.2     |
| <b>Total</b>  | <b>336</b> |         |

*\*There are three additional answers to this question than what survey logic should have allowed. Percentages for this question are calculated on the total number of answers for this question.*

## Sec. 592 (g): Percent of investigators using the mobile application or other tool to document compliance.

CPS investigators may utilize the mobile application to document casework, upload documents, and complete other investigative tasks. Approximately 33% of CPS investigators used the CPS mobile application during the reporting timeframe.